



Before submitting your Online Request Form, please read the information below:

To Purchase Parts:

We would be happy to provide you with pricing, availability, and the cost for shipping to your specific location.

We accept Visa and Master Card Payments over the phone and via email. If you would like to send a check or money order, we would be happy to provide you with our mailing address. Please do not send any payment information until you have verified with us that the parts you are requesting are in stock.

For Warranty Claims:

YOU MUST BE WITHIN THE GUIDELINES OF YOUR ONE YEAR LIMITED WARRANTY TO PROCEED WITH THE FOLLOWING OPTIONS.

- You must be contacting us within one year of your date of purchase. Most of our warranties last for one year, unless otherwise stated.
- The warranty does not cover weather damage of any kind as well as damage caused by animals/humans.

If you have damaged parts:

We require pictures of the damaged/defective parts as well as a copy of your receipt.

If you are missing parts:

We require a copy of your receipt.

If you have missing parts AND damaged parts:

We require pictures of the damaged/defective parts as well as a copy of your receipt.